

Network Repricing Quality - UMR		
PEBP PG Target	97%	
Q1 Results	99.9%	
Q2 Results	98.9%	
Q3 Results	99.1%	
Q4 Results	98.3%	

Network Repricing Turnaround Time - UMR		
PEBP PG Target	Returned 97% in 3 Days	Returned 99% in 5 days
Q1 Results	96%	99%
Q2 Results	90%	98%
Q3 Results	95%	100%
Q4 Results	99.5%	99.5%

Network Provider Directory Disputes - UMR		
PEBP PG Target	Total Directory Disputes	TAT - Within 10 Business Days
Q1 Results	0	N/A
Q2 Results	0	N/A
Q3 Results	0	N/A
Q4 Results	3	0%