

Quarterly Newsletter

October 2026

What's New Across the State

Nevada is launching HealthRecords Nevada this fall — a new statewide app created by HealthIE Nevada and b.well Connected Health. The goal is to make managing your health information easier and more convenient.

What the app will do:

- Provide one secure place where residents can access their health records.
- Pull information from over 220 hospitals, clinics, and health systems statewide.
- Help users view, understand, and share their medical information without logging into multiple portals.
- Use strong identity verification and account security to protect your data.

Why it matters: Nevada's health information has traditionally been spread across many systems. This new app brings everything together, giving residents the same connected health data that providers use — making it easier to stay informed and involved in their care. [Click here to read more](#)

PEBP is happy to welcome new Leadership— Shannan Canfield has officially stepped into the role of Quality Control Officer as of June 8, 2026.

Those of us who have worked alongside Shannan know how deeply she cares about the people we serve and the quality of the work we do. With her background in healthcare administration, medical billing, insurance processing, appeals, and contract management, Shannan brings not only expertise but a steady, thoughtful presence that makes a real difference in our day-to-day operations.

Shannan's dedication to precision, efficiency, and ongoing improvement reinforces the core values of PEBP, and we're truly grateful to welcome her into this role. We look forward to the positive influence her leadership will bring as we continue supporting Nevada's public employees with trusted, high-quality service.

Congratulations, Shannan!!



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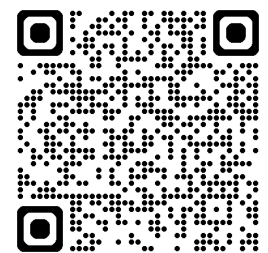
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View PEBP's upcoming
events at



[Meetings & Events](#)
www.pebp.nv.gov



Via Benefits Fall Meetings

PEBP and Via Benefits are hosting informational meetings for:

1. Individuals who are turning 65 or retiring after age 65 and will be transitioning to Medicare and Via Benefits.
2. Current Via Benefits participants who want to learn more about Medicare open enrollment and the Exchange Health Reimbursement Arrangement (HRA) available to eligible retirees.

Pre-Medicare Aging into Medicare Meeting

**Wednesday, October 7th,
9:00am – 10:30am PT**

**Thursday, October 8th,
1:30pm – 3:00pm PT**

Already Enrolled with Via Benefits – Medicare Open Enrollment & HRA Focused meeting

**Wednesday, October 7th,
12:30pm – 2:00pm PT**

**Thursday, October 8th,
10:00am – 11:30am PT**

Register for a meeting at <https://my.viabenefits.com/PEBP>.

You can join the session virtually or attend in person at PEBP's Carson City office, Suite 117.

If you're unable to attend, recordings will be available on the Via Benefits website within 7 days after each meeting, so you can watch them anytime.

View the [Via Benefits Fall Meetings 2026](#) for detailed information.

Via Benefits On-Site Assistance for the Exchange HRA

The Via Benefits Service Center is a phone call away to help you with how to use the Via Benefits Exchange Health Reimbursement Arrangement (HRA) to request reimbursement for monthly medical, dental, prescription drug and vision plan premiums, as well as qualified out-of-pocket medical expenses, such as copays, prescription glasses, dental expenses, and Medicare Part B premiums.

A Via Benefits HRA Specialist will be onsite at the PEBP office on October 7th and 8th for Exchange – HRA assistance. Consider setting up an appointment with an HRA Specialist if you have an escalation that has not been resolved after speaking with the Via Benefits Service Center.

For assistance, please contact the Via Benefits Service Center at **1-888-598-7545**.

If you need additional help, a Via Benefits HRA Specialist can provide support with escalated or ongoing issues.

To schedule an appointment with an HRA Specialist, please call **1-844-266-1395**.

Onsite Via Benefits HRA Specialist Appointments at PEBP

Wednesday, 10/7

By appointment only. Call 1-844-266-1395 to schedule an appointment with an HRA Specialist.

Thursday, 10/8

Walk-ins welcome. No appointment necessary to speak with an HRA Specialist.

Walk-in appointments are on a first come, first serve basis, wait times may vary.

PEBP: 3427 Goni Rd., Ste. #109, Carson City, NV 89706

Medicare Open Enrollment: What Retirees Enrolled with Via Benefits Need to Know

Medicare Open Enrollment is just around the corner. From October 15 through December 7, retirees enrolled through Via Benefits have the opportunity to review and make changes to their coverage for the upcoming plan year.

Be Cautious of Unsolicited Calls

Via Benefits **does not solicit** during open enrollment. If you receive a call from someone promoting different Medicare plans, they are likely **not affiliated with Via Benefits**. Enrolling in a supplemental plan outside of Via Benefits will result in the **loss of your PEBP benefits**, including:

- Your **HRA contribution** (for eligible retirees)
- The **PEBP dental option**
- Your **retiree basic life insurance**

To make changes to your coverage, always contact Via Benefits directly or log into your Via Benefits account.

Passive Enrollment – No Action Required (Unless You Want to Make Changes)

If you're happy with your current plan, you don't need to do anything—your coverage will automatically roll over into the new plan year starting **January 1**.

However, it's always a good idea to set aside some time for an **annual plan review**. You can contact Via Benefits to:

- Refamiliarize yourself with your current coverage
- Explore any new plan options that may better suit your needs
- Ensure your **auto-reimbursement** or **recurring premium reimbursement** options from your **Exchange HRA** are active and working for you.

A Quick Reminder About the Exchange HRA

If you're enrolled in the **Exchange Health Reimbursement Arrangement (HRA)**, your monthly allocation is based on your years of service:

- **\$13 per year of service**
- **Minimum:** 5 years = \$65/month
- **Maximum:** 20 years = \$260/month

Make sure you're taking full advantage of this benefit! **To help you maximize your reimbursements from your Via Benefits account, we have prepared a short video and an interactive slide deck for you.**



Call a Licensed Benefits Advisor at **1-888-598-7545**

Visit my.viabenefits.com/pebp

Visit the [What's New](#) page for fresh flyers and training videos.

Then head over to the [Carrum Health](#) and [Hinge Health](#) pages to see the latest added resources.

PEBP Fall Vaccine Clinics: Walk-Ins Welcome!

Offered Vaccines

2026-27 Flu

2026-27 COVID

RSV

Shingles

Pneumonia

Tdap

Hepatitis B

\$0 out-of-pocket (limitations apply)

Vaccine Information Sheet for each vaccine can be found on Vaccine Information & Immunizations | CDC *Subject to CDC approval. If a new vaccine has been approved prior to the scheduled clinic and the pharmacy has not yet received the shipment of the new vaccine, the old vaccines may not be administered.

Carson City

For CDHP, LD, EPO and Via Benefits with Medicare Part D participants.

Thursday 10/22

For more details
view
the Carson City
flyer
here.

Las Vegas

For CDHP, LD, HPN and Via Benefits with Medicare part D participants.

Friday, 10/23

For more details
view the Las
Vegas flyer here.

University of Nevada, Reno Exclusively for NSHE Faculty & Staff

For CDHP, LD and EPO participants.

**Thursday,
10/15**

For more details
view the NSHE
flyer here.



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Consult with a leading specialist

Ask questions and get personalized advice about your diagnosis and treatment plan from a specialist in your condition. Video consultations are available when it's convenient for you, including nights and weekends!

Our specialists can help you:

- Confirm a new or existing diagnosis
- Explore treatment plans and medications
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We have a wide network of expert doctors across thousands of conditions, including:

- | | |
|----------------------------|----------------------------|
| • Muscle, joint and bone | • Men's health |
| • Cancer | • Women's health |
| • Heart disease and stroke | • Mental health |
| • Digestive/GI | • Brain and nervous system |
| • Autoimmune | • Ear, nose and throat |
| • Pediatric medicine | • And many more |

Who is eligible?

Members on the CDHP, LD PPO, and EPO are eligible. 2nd.MD is confidential, fast and no additional cost to you and your eligible dependents.

96%

of 2nd.MD users
would recommend
2nd.MD to a family
member or friend.