



FREQUENTLY ASKED QUESTIONS

► Copayment Assistance for Specialty Medicines

► Coupon and Discount Card Policy

► Copayment Assistance for Specialty Medicines

Q: Why are assistance programs available?

Copayment assistance (also known as patient assistance) helps patients afford the high cost of specialty medicines and continue their prescribed treatment when cost may be a barrier. Assistance programs may be sponsored by prescription manufacturers, various organizations and individual states.

Q: When are the programs available?

These programs are available to patients filling plan-preferred specialty prescriptions through Accredo, an Express Scripts specialty pharmacy. The specialty medicines must be on Express Scripts National Preferred Formulary. Assistance is offered when a patient is scheduling an order with an Accredo Patient Care Advocate and the patient says there is a financial need.

Q: How can I contact Accredo?

A: Patients covered by the Nevada Public Employees' Benefits Program can call Express Scripts Member Services toll-free at 1-855-889-7708 and ask to be speak with an Accredo Patient Care Advocate. Once transferred to Accredo, members can discuss the next order of their specialty medicine and/or copayment assistance.

► Coupon and Discount Card Policy

Q: Does the Express Scripts PharmacySM accept manufacturers' coupons/ discount cards?

Coupons/cards cannot be applied to prescriptions filled by the Express Scripts Pharmacy home delivery service or Accredo. Retail pharmacies may accept coupons/cards.

Q: What are the drawbacks of using coupons/discount cards?

During and after the deductible phase, a coupon/card for a brand-name drug (preferred or non-preferred) may provide temporary savings, but the plan will continue to pay the same high share of the brand's cost. That could potentially contribute to increased premium costs. As a reminder, for non-formulary brands, even if you receive temporary savings from a coupon/card at one time, you are responsible for paying 100% of the drug's cost. That cost is not applicable to your deductible or out-of-pocket maximum. Ultimately, you and your plan save the most when you fill prescriptions with generic drugs whenever possible.