



# NEVADA HEALTH AUTHORITY PUBLIC EMPLOYEES' BENEFITS PROGRAM

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Eligibility Verification from Q4 FY 25 Findings Report presented at the 12/12/25 Board Meeting. This review is completed by CTI by comparing an annual eligibility extract from TELUS to a subset of claims.

Eligibility Verification			
PEBP - UMR			
Based on Paid Dates 7/1/2024 through 6/30/2025			
Description	Line Count	Claimant Count	Paid Amount
Employee No Matching ID	565	45	\$161,329.04
Employee Prior to Effective Date	3	1	\$285.00
Employee During Eligibility Gap	71	12	\$4,368.32
Employee After Termination Date	309	57	\$51,774.14
Dependent No Matching ID	672	63	\$572,447.74
Dependent Prior to Effective Date	818	24	\$1,767,999.80
Dependent During Eligibility Gap	19	5	\$2,704.82
Dependent After Termination Date	183	33	\$29,911.84
TOTALS	2,640	240	\$2,590,820.70

- There were 21 false positives for **Dependents Prior to Effective Date**. These were all newborns that did not have a record in the eligibility extract. Newborns are eligible for the first 31 days from date of birth, even if there is no eligibility begin date on file. This removes roughly \$1,765,000 from the \$2,590,820.70 total overpayment which reduces it to \$825,820.70.
- Employee No Matching ID** and **Dependent No Matching ID** occur when the claim does not match the eligibility file within either the SSN or the date of birth. This is a comparison of one claim with an annual eligibility file extract. UMR receives corrected claims and daily eligibility file extracts, so it is more likely than not that these are not overpayments.
- A sampling of the following: **Employee Prior to Effective Date, Employee During Eligibility Gap, Employee After Termination Date, Dependent During Eligibility Gap, and Dependent After Termination Date** was completed and some false positives were discovered. False positives within the annual CTI eligibility extract appear to occur when a member changes a plan mid plan year and when eligibility is terminated for failure to provide documentation, even if it is reinstated with no break in service. The eligibility extract includes termination dates that

coincide with plan changes and with termination dates. In some cases, the new approval is not listed on the extract.

For example: LDPPPO:                      Begin 1/1/2022    Terminated 7/1/2024  
                  CDHP:                        Begin 7/1/2024  
                  Date of Service:            10/1/2024

**Corrective Action:** PEBP is working with both CTI and UMR to identify the process to review the eligibility results prior to report finalization to identify newborns and false positives. In previous years, TELUS has assisted in reviewing eligibility results prior to report finalization but was unable to devote as much time to their review this year.