



NEVADA HEALTH AUTHORITY PUBLIC EMPLOYEES' BENEFITS PROGRAM

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Joe Lombardo
Governor



Stacie Weeks
Director



Theresa Carsten
Executive Officer

MEETING NOTICE AND AGENDA

Name of Organization: Public Employees' Benefits Program

Date and Time of Meeting: January 20, 2026 9:00 a.m.

Physical Meeting Location: 3427 Goni Road, Suite 117, Carson City, Nevada

Video Conferencing: **This meeting will also be available by means of a remote technology system pursuant to NRS 241.023 using video- and tele-conference. Instructions for both are below. This meeting can be viewed live over the Internet on the PEBP YouTube channel at https://www.youtube.com/live/op_6mKDMZk**

To submit written public comment, please upload your document to the *Public Comment Upload Form* located under *Contact Us* on the PEBP website, <https://pebp.nv.gov>, no later than two business days prior to the meeting.

To listen to and view the PEBP Board Meeting please click on the YouTube Link located in “Video Conferencing” field above.

There are two agenda items designated for public comment. If you wish to provide verbal public comment during those agenda items, please follow the instructions below:

Option #1 Join the webinar as an attendee <https://us06web.zoom.us/j/81467119396>

This link is only for those who want to make public comment. If you are just listening to the webinar, please use the YouTube Link located in the “Video Conferencing” field above.

Option #2 Dial: (669) 900-6833. When prompted to provide your Meeting ID, please enter: 814 6711 9396 then press #. When prompted for a Participant ID, please enter #.

Participants that call in will be muted until it is time for public comment. A moderator will then unmute callers one at a time for public comment.

To resolve any issues related to dialing in to provide public comment for this meeting, please call (775) 684-7016 or email jcrane@pebp.nv.gov

AGENDA

1. Open Meeting; Roll Call.

2. Public Comment.

Public comment will be taken during this agenda item. No action may be taken on any matter raised under this item unless the matter is included on a future agenda as an item on which action may be taken. Public comments to the Board will be taken under advisement but will not be answered during the meeting. Comments may be limited to three minutes per person at the discretion of the chairperson. Additional three-minute comment periods may be allowed on individual agenda items at the discretion of the chairperson. These additional comment periods shall be limited to comments relevant to the agenda item under consideration by the Board. The total time allotted to public comment may be limited to one hour at the discretion of the chairperson. As noted above, members of the public may make public comment by using the call-in number provided above. Persons unable to attend the meeting in person or by telephone and persons whose comments may extend past the three-minute time limit may submit their public comment in writing by uploading your document to the [Public Comment Upload Form](#) located under [Contact Us](#) on the PEBP website, <https://pebp.nv.gov>, no later than two business days prior to the meeting. **If you need ADA accommodation, please let us know by 4:00 pm two days before the board meeting so that we may make appropriate arrangements.** Persons making public comment need to state and spell their name for the record at the beginning of their testimony.

3. PEBP Board disclosures for applicable Board meeting agenda items. (Jose Rivera, Deputy Attorney General) (Information/Discussion)

4. Approval of Action Minutes from December 12, 2025, PEBP Board Meeting. (Jim Wells, Board Chair) **(For Possible Action)**

5. Plan Year 2027 Trend Analysis Presentation and Possible Action on Plan Design Changes for Plan Year 2027. (Richard Ward, Segal and Theresa Carsten, Executive Officer) **(For Possible Action)**

6. Annual Quality Control Data Presentation. (Leslie Bittleston, Quality Control Officer) (Information/Discussion)

a. Acceptance of the Annual PEBP Appeals and Complaints Summary Report for submission to the Nevada Division of Insurance. (Leslie Bittleston, Quality Control Officer) **(For Possible Action)**

b. Acceptance of the Annual PEBP External Review Summary Report for submission to the Office of Consumer Health Assistance. (Leslie Bittleston, Quality Control Officer) **(For Possible Action)**

7. Review of overpayments identified on the Claim Technologies Incorporated audit findings for State of Nevada Public Employees Benefits Program administered by UMR for identified on audit report approved at the December 12, 2025, Board Meeting. (Leslie Bittleston, Quality Control Officer) (Information/Discussion)

8. Q1 FY 26 Claim Technologies Incorporated audit findings for State of Nevada Public Employees Benefits Program administered by UMR. (Joni Amato, CTI) **(For Possible Action)**
9. Presentation and possible action on the status and approval of new PEBP contracts, contract amendments and solicitations. (Brandee Mooneyhan, Lead Insurance Counsel) **(For Possible Action)**
 - 10.1 Contract Overview
 - 10.2 New Contracts
 - 10.3 Contract Amendments
 - 10.4 Status of Current Solicitations
10. Executive Officer Report. (Theresa Carsten, Executive Officer) (Information/Discussion)
11. Election of Board Chair. All current Board members are eligible. (Jim Wells, Board Chair) **(For Possible Action)**
12. Vendor Reports for the period ending September 30, 2025. (Information/Discussion)
 - 12.1 The below reports were presented during the December 2025 board meeting.
 - 12.1.1 Q1 Sierra Healthcare Options – Utilization and Large Case Management
 - 12.1.2 Q1 Express Scripts – Utilization and Summary Reports
 - 12.2 Vendor Reports for the period ending September 30, 2025.
 - 12.2.1 Q1 UMR – Obesity and Diabetes Care Management
 - 12.2.2 Q1 Sierra Healthcare Options and UnitedHealthcare Plus Network – PPO Network
 - 12.2.3 Q1 UnitedHealthcare Basic Life Insurance
 - 12.2.4 Q1 WTW's Individual Marketplace (VIA Benefits) Enrollment and Performance Report
 - 12.2.5 Q1 CDHP Performance Review
 - 12.2.6 Q1 LD PPO Performance Review
 - 12.2.7 Q1 EPO Performance Review
 - 12.2.8 Q1 HPN Performance Review
 - 12.2.9 Q1 Dental Performance Review
 - 12.2.10 Q1 Doctor on Demand Engagement Report
 - 12.2.11 Q1 Real Appeal Performance Report
13. Public Comment.
Public comment will be taken during this agenda item. Comments may be limited to three minutes per person at the discretion of the chairperson. Persons making public comment need to state and spell their name for the record at the beginning of their testimony.
14. Adjournment.

The supporting material to this agenda, also known as the Board Packet, is available, at no charge, on the PEBP website at <https://pebp.nv.gov/Meetings/current-board-meetings/> (under the Board Meeting date referenced above). Contact Jessica Crane at PEBP, 3427 Goni Rd, Suite 109, Carson City, NV 89706 (775) 684-7020 or (800) 326-5496

An item raised during a report or public comment may be discussed but may not be deliberated or acted upon unless it is on the agenda as an action item.

All times are approximate. The Board reserves the right to take items in a different order or to combine two or more agenda items for consideration to accomplish business in the most efficient manner. The Board may remove an item from the agenda or delay discussion relating to an item on the agenda at any time.

We are pleased to make reasonable efforts to assist and accommodate persons with physical disabilities who wish to participate in the meeting. If special arrangements for the meeting are necessary, please notify the PEBP in writing, at 3427 Goni Rd, Suite 109, Carson City, NV 89706, or call Jessica Crane at (775) 684-7020 or (800) 326-5496, as soon as possible so that reasonable efforts can be made to accommodate the request.

Copies of both the PEBP Meeting Action Minutes and Meeting Transcripts, if such transcripts are prepared, are available for inspection, at no charge, at the PEBP Office, 3427 Goni Rd, Suite 109, Carson City, NV 89706 or on the PEBP website at <https://pebp.nv.gov>. For additional information, contact Jessica Crane at (775) 684-7020 or (800) 326-5496.

Notice of this meeting was posted on or before 9:00 a.m. on the third working day before the meeting on the PEBP website at <https://pebp.nv.gov>, at the office of the public body and to the public notice website for meetings at <https://notice.nv.gov>. In addition, the agenda was mailed to groups and individuals as requested.