



SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2026 Performance Review



SIERRA HEALTH-CARE OPTIONS, INC.™

Executive Summary

Metrics	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Average
Enrollment	52,682	52,593	52,775	52,835	52,791	52,778	52,520	52,668	52,598	52,693

Inpatient All - LTACH, AIR, SNF, and OOA

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Total Discharges	179	154	147	166	143	175	146	143	193	1,446	161
Total Discharges LOS	1,113	956	944	968	591	998	873	903	699	8,045	894
Average LOS	6.2	6.2	6.4	5.8	4.1	5.7	6.0	6.3	3.6	5.6	5.6

Out of Area, Hospital Rehabilitation and Skilled Nursing are excluded from this calculation.

Inpatient Hospital Acute Only

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Total Discharges	135	110	111	119	94	126	100	102	134	1,031	115
Total Discharges LOS	675	546	538	478	377	523	493	503	448	4,581	509
Average LOS	5.0	5.0	4.8	4.0	4.0	4.2	4.9	4.9	3.3	4.4	4.4

Beddays by Facility Type

Metrics						Beddays						
Facility Type	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average	
Hospital	675	551	538	478	378	523	567	548	527	4,785	532	
Hospital Rehabilitation	6	7	18	30	46	14	10	13	26	170	19	
Skilled Nursing	38	16	0	24	19	57	0	54	17	225	32	
Out of Area	394	389	388	439	149	404	370	375	366	3,274	364	

Beddays per K

Metrics	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Facility Type										
Hospital	153.8	125.7	122.3	108.6	85.9	118.9	129.6	124.9	120.2	121.1
Hospital Rehabilitation	1.4	1.6	4.1	6.8	10.5	3.2	2.3	3.0	5.9	4.3
Skilled Nursing	8.7	3.7	0.0	5.5	4.3	13.0	0.0	12.3	3.9	5.7
Out of Area	89.7	88.8	88.2	99.7	33.9	91.9	84.5	85.4	83.5	82.8

Admits by Facility Type

Metrics						Admits						
Facility Type	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average	
Hospital	133	120	110	111	92	132	98	113	131	1,040	116	
Hospital Rehabilitation	1	1	2	2	2	1	1	1	3	14	2	
Skilled Nursing	3	1	0	1	3	1	0	3	1	13	2	
Out of Area	45	39	41	50	35	49	48	37	63	407	45	

Admits per K

Metrics	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Facility Type										
Hospital	30.3	27.4	25.0	25.2	20.9	30.0	22.4	25.7	29.9	26.3
Hospital Rehabilitation	0.2	0.2	0.5	0.5	0.5	0.2	0.2	0.2	0.7	0.4
Skilled Nursing	0.7	0.2	0.0	0.2	0.7	0.2	0.0	0.7	0.2	0.3
Out of Area	10.3	8.9	9.3	11.4	8.0	11.1	11.0	8.4	14.4	10.3

Readmits by Facility Type

Metrics						Readmits							
Facility Type	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average		
Hospital	12	10	13	5	10	10	6	3	0	69	8		
Hospital Rehabilitation	0	0	0	0	0	0	0	0	0	0	0		
Skilled Nursing	0	0	0	0	0	0	0	0	0	0	0		
All Other	3	4	4	3	5	2	1	0	0	22	2		

Average Length of Stay by Facility

Facility Type	Metrics	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Average LOS											
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	1.5	4.0	0.0	1.0	0.0	0.0	0.0	2.0	0.0	2.0
	CARSON TAHOE REGIONAL MEDICAL CENTER	2.9	3.4	2.8	6.1	4.6	2.9	2.1	3.8	3.0	3.5
	CENTENNIAL HILLS HOSPITAL MEDICAL	5.4	2.8	3.5	3.8	3.7	2.3	2.7	2.3	3.5	3.6

Facility Name		Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	1	1	0	1	0	0	0	3	0	6	2
	CARSON TAHOE REGIONAL MEDICAL CENTER	17	28	12	12	20	24	9	17	23	162	18
	CENTENNIAL HILLS HOSPITAL MEDICAL	14	6	10	5	9	7	6	4	8	69	8
	HENDERSON HOSPITAL	4	4	2	4	6	5	0	4	6	35	4
	LAS VEGAS VAMC	0	0	0	0	1	1	1	0	0	3	1
	MOUNTAIN VIEW HOSPITAL	1	4	9	5	1	9	4	10	8	51	6
	NORTH VISTA HOSPITAL	1	0	1	0	1	0	1	1	0	5	1
	RENOWN REGIONAL MEDICAL CENTER	54	28	35	36	20	42	35	36	44	330	37
	SOUTHERN HILLS HOSPITAL	5	6	6	2	2	3	7	0	2	33	4
	SPRING VALLEY HOSPITAL	7	6	2	3	3	6	4	2	3	36	4
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN	0	0	2	3	0	1	1	2	2	11	2
	ST ROSE DOMINICAN HOSPITAL SIENA	11	8	10	7	10	8	10	11	11	86	10
	SUMMERLIN HOSPITAL MEDICAL CTR	5	12	9	13	8	9	10	10	11	87	10
	SUNRISE HOSPITAL	5	7	8	11	6	8	5	6	8	64	7
	UNIVERSITY MEDICAL CENTER SO NV	7	6	4	8	4	8	3	6	2	48	5
	VALLEY HOSPITAL MEDICAL CTR	1	4	0	1	1	1	2	1	3	14	2
	Total	133	120	110	111	92	132	98	113	131	1,040	0
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT	0	0	0	0	0	0	1	0	0	1	1
	ENCOMPASS HEALTH HOSPITAL OF	1	1	1	1	1	0	0	0	1	6	1
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	0	0	0	0	0	1	0	0	1	2	1
	HORIZON SPECIALTY HOSPITAL OF	0	0	0	1	0	0	0	0	0	1	1
	KINDRED HOSPITAL W SAHARA	0	0	0	0	1	0	0	0	1	2	1
	PAM REHABILITATION HOSPITAL OF	0	0	1	0	0	0	0	0	0	1	1
	PAM SPECIALTY HOSPITAL OF LAS VEGAS	0	0	0	0	0	0	0	1	0	1	1
	Total	1	1	2	2	2	1	1	1	3	14	0
	HARMON HOSPITAL	0	0	0	0	1	0	0	0	0	1	1
Skilled Nursing	SANDSTONE SPRING VALLEY LLC	1	0	0	1	2	1	0	3	1	9	1
	TRELLIS CENTENNIAL	0	1	0	0	0	0	0	0	0	1	1
	WELBROOK CENTENNIAL HILLS	2	0	0	0	0	0	0	0	0	2	1
	Total	3	1	0	1	3	1	0	3	1	13	0
Out of Area	Out of Area	45	39	41	50	35	49	48	37	63	407	45
	Total	45	39	41	50	35	49	48	37	63	407	0

		Readmits by Facility										
Facility Type	Metrics	Readmits										
	Facility Name	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	0	0	0	0	0	0	0	0	0	0	0
	CARSON TAHOE REGIONAL MEDICAL CENTER	1	2	1	1	2	1	0	0	0	8	1
	CENTENNIAL HILLS HOSPITAL MEDICAL	1	1	2	1	3	2	0	0	0	10	1
	HENDERSON HOSPITAL	0	1	0	0	2	0	0	0	0	3	0
	LAS VEGAS VAMC	0	0	0	0	0	1	0	0	0	1	0
	MOUNTAIN VIEW HOSPITAL	0	1	3	0	0	1	1	0	0	6	1
	NORTH VISTA HOSPITAL	0	0	0	0	0	0	0	0	0	0	0
	RENOWN REGIONAL MEDICAL CENTER	7	2	3	1	2	2	2	2	0	21	2
	SOUTHERN HILLS HOSPITAL	0	0	0	0	0	0	0	0	0	0	0
	SPRING VALLEY HOSPITAL	0	0	1	0	1	1	0	0	0	3	0
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN	0	0	0	0	0	0	0	0	0	0	0
	ST ROSE DOMINICAN HOSPITAL SIENA	0	1	2	1	0	1	1	0	0	6	1
	SUMMERLIN HOSPITAL MEDICAL CTR	1	1	0	0	0	0	1	0	0	3	0
	SUNRISE HOSPITAL	0	0	1	1	0	0	0	0	0	2	0
	UNIVERSITY MEDICAL CENTER SO NV	2	1	0	0	0	1	1	1	0	6	1
	VALLEY HOSPITAL MEDICAL CTR	0	0	0	0	0	0	0	0	0	0	0
	Total	12	10	13	5	10	10	6	3	0	69	0
Out of Area	Out of Area	3	4	4	3	5	2	1	0	0	22	2
	Total	3	4	4	3	5	2	1	0	0	22	0

		Readmits by Facility										
Facility Type	Metrics	Readmit Rate										
	Facility Name	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	CARSON TAHOE REGIONAL MEDICAL CENTER	5.9%	7.1%	8.3%	8.3%	10.0%	4.2%	0.0%	0.0%	0.0%	4.9%	4.9%
	CENTENNIAL HILLS HOSPITAL MEDICAL	7.1%	16.7%	20.0%	20.0%	33.3%	28.6%	0.0%	0.0%	0.0%	14.5%	14.5%
	HENDERSON HOSPITAL	0.0%	25.0%	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	8.6%	8.6%
	LAS VEGAS VAMC	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	33.3%	33.3%
	MOUNTAIN VIEW HOSPITAL	0.0%	25.0%	33.3%	0.0%	0.0%	11.1%	25.0%	0.0%	0.0%	11.8%	11.8%
	NORTH VISTA HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	RENOWN REGIONAL MEDICAL CENTER	13.0%	7.1%	8.6%	2.8%	10.0%	4.8%	5.7%	5.6%	0.0%	6.4%	6.4%

	SOUTHERN HILLS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	SPRING VALLEY HOSPITAL	0.0%	0.0%	50.0%	0.0%	33.3%	16.7%	0.0%	0.0%	0.0%	8.3%	8.3%
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	ST ROSE DOMINICAN HOSPITAL SIENA	0.0%	12.5%	20.0%	14.3%	0.0%	12.5%	10.0%	0.0%	0.0%	7.0%	7.0%
	SUMMERLIN HOSPITAL MEDICAL CTR	20.0%	8.3%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	3.4%	3.4%
	SUNRISE HOSPITAL	0.0%	0.0%	12.5%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	3.1%
	UNIVERSITY MEDICAL CENTER SO NV	28.6%	16.7%	0.0%	0.0%	0.0%	12.5%	33.3%	16.7%	0.0%	12.5%	12.5%
	VALLEY HOSPITAL MEDICAL CTR	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	Total	9.0%	8.3%	11.8%	4.5%	10.9%	7.6%	6.1%	2.7%	0.0%	6.6%	0.0%
Out of Area	Out of Area	6.7%	10.3%	9.8%	6.0%	14.3%	4.1%	2.1%	0.0%	0.0%	5.4%	5.4%
	Total	6.7%	10.3%	9.8%	6.0%	14.3%	4.1%	2.1%	0.0%	0.0%	5.4%	0.0%



SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2026 Performance Review



SIERRA HEALTH-CARE OPTIONS, INC.™

Utilization Summary

Outpatient Case Management											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
New Cases	275	226	265	260	204	276	228	243	299	2,276	253
Accepted	174	141	159	142	121	164	146	150	176	1,373	153
Acceptance Rate	63.3%	62.4%	60.0%	54.6%	59.3%	59.4%	64.0%	61.7%	58.9%	60.3%	60.3%
Average Duration (closed only)	8.8	5.4	12.0	6.0	7.8	5.4	6.0	5.2	3.2	6.6	6.6

Inpatient Case Management											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Open End of Month	35	34	37	33	20	32	26	36	21	274	30
Cases opened in the month	182	161	153	164	132	183	147	154	198	1,474	164
Cases closed in the month	179	154	147	166	143	175	146	143	193	1,446	161
Denied Days	8	13	16	11	6	3	19	29	6	111	12
Average LOS	6.2	6.2	6.4	5.8	4.1	5.7	6.0	6.3	3.6	5.6	5.6
NICU Open at End of Month	3	2	4	3	0	1	6	1	0	20	2
NICU Cases opened in the month	7	4	7	5	2	7	9	3	4	48	5
NICU Cases closed in the month	4	6	5	5	5	6	5	7	4	47	5
NICU Average Legth of Stay	29.5	3.8	22.8	11.2	1.8	13.5	44.6	10.3	6.3	15.3	15.3

Authorizations											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Total services reviewed	4,550	4,266	4,086	4,288	3,511	3,998	4,399	3,946	4,479	37,523	4,169
Services Approved	4,451	4,175	4,003	4,154	3,411	3,861	4,255	3,854	4,365	36,529	4,059
Approval Rate	97.8%	97.9%	98.0%	96.9%	97.2%	96.6%	96.7%	97.7%	97.5%	97.4%	97.4%
Services Denied	99	91	83	134	100	137	144	92	114	994	110
Denied Charges	\$71,186	\$83,730	\$83,728	\$152,687	\$68,691	\$144,284	\$119,488	\$90,049	\$88,732	\$902,575	\$100,286
Denial Rate	2%	2%	2%	3%	3%	3%	3%	2%	3%	3%	3%

Denial Reason											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Denial Reason	Denied	Denied	Denied	Denied	Denied	Denied	Denied	Denied	Denied	Denied	Denied
Not medically necessary	99	89	83	117	100	137	144	91	113	973	108
Lack of information	0	2	0	17	0	0	0	0	0	19	10
Not medically necessary	0	0	0	0	0	0	0	1	0	1	1
Network Provider Available	0	0	0	0	0	0	0	0	1	1	

Turn Around Time											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
2 or fewer days	1,173	1,001	801	751	481	562	1,011	864	1,012	7,656	851
2 or fewer Pct	64.7%	59.7%	49.6%	42.4%	33.7%	33.9%	57.9%	55.1%	57.4%	50.9%	50.9%
5 or fewer days	1,259	1,196	1,182	1,192	638	740	1,318	1,083	1,324	9,932	1,104
5 or fewer Pct	69.5%	71.4%	73.2%	67.3%	44.6%	44.7%	75.4%	69.1%	75.1%	66.0%	66.0%
15 or fewer Days	1,789	1,661	1,602	1,764	1,392	1,581	1,738	1,562	1,760	14,849	1,650
15 or fewer Pct	98.7%	99.1%	99.2%	99.5%	97.4%	95.4%	99.5%	99.6%	99.8%	98.7%	98.7%
Over 15 days	23	15	13	8	37	76	9	6	4	191	21
Over 15 days Pct	1.3%	0.9%	0.8%	0.5%	2.6%	4.6%	0.5%	0.4%	0.2%	1.3%	1.3%

Turn around time is the number of days between the case open date and case close date.

Stat											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Stat Request	1,096	918	1,083	1,054	893	1,052	1,245	1,027	1,227	9,595	1,066

Appeals											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Appeals 1st Level	2	2	6	2	1	4	2	4	2	25.00	2.78
Appeals 2nd Level	0	0	1	0	0	0	0	0	0	1.00	0.11
Appeals 3rd Level	0	0	0	0	0	0	0	0	0	0.00	0.00
Appeals Overturned	0	0	1	0	0	1	1	0	1	4.00	0.44
Appeals Upheld	2	0	4	4	1	3	2	4	1	21.00	2.33

Retro Reviews											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Retros	6	19	2	6	2	3	6	5	7	56	6

Telephone Advise Nurse											
Metrics											
Outcome description	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Call 911	1	1	3	1	2	2	0	2	5	17	2
ER	5	4	7	5	7	4	3	9	4	48	5
Information or Advice Only	3	4	3	1	2	1	2	4	1	21	2
Other	16	16	18	9	15	11	8	12	9	114	13
PCP	5	13	10	8	5	8	13	6	9	77	9
Poison Center	0	0	1	1	0	0	0	0	0	2	1
Self-Care/Home Care	3	2	5	3	2	3	4	1	3	26	3
Urgent Care	10	7	16	9	7	8	10	9	11	87	10



SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2026 Performance Review



SIERRA HEALTH-CARE OPTIONS, INC.SM

Bedday Summary

Acute only

NOTE: Per K formula: Actual number / membership * 12,000

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD
Membership	52,682	52,593	52,775	52,835	52,791	52,778	52,520	52,668	52,598	52,693
Beddays per K	219.6	193.5	166.9	181.0	120.7	193.0	185.1	190.3	185.9	181.8
Admits per K	39.4	35.8	33.2	35.4	28.9	40.2	31.8	33.7	42.9	35.7
Average LOS	5.7	5.8	5.1	4.9	4.0	5.0	5.2	5.8	3.4	5.0
Readmits per K	3.4	3.2	3.9	1.8	3.4	2.7	1.6	0.7	0.0	2.3
Readmit Rate	8.7%	8.9%	11.6%	5.1%	11.8%	6.8%	5.0%	2.0%	0.0%	6.4%

SHO

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD
Beddays per K	183.9	185.4	159.2	191.9	178.4	186.9	175.9	179.3	166.3	178.6
Admits per K	38.5	36.5	34.6	36.7	36.0	40.8	36.0	36.5	40.3	37.3
Average LOS	4.7	5.2	4.6	4.9	4.9	4.7	4.6	4.9	3.5	4.7
Readmits per K	3.9	3.4	3.2	2.4	3.0	3.6	3.3	0.9	0.0	2.6
Readmit Rate	10.0%	9.3%	9.3%	6.5%	8.3%	8.7%	9.1%	2.5%	0.0%	7.0%

SHL PPO

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD
Beddays per K	171.4	180.6	169.1	157.7	143.2	126.2	112.5	138.6	129.3	147.8
Admits per K	46.4	45.6	42.7	37.8	34.9	39.1	30.9	38.5	36.2	39.1
Average LOS	3.6	5.1	4.4	4.5	5.7	3.9	4.7	3.6	4.6	4.5
Readmits per K	4.9	4.9	3.6	4.5	1.8	1.5	2.5	2.2	0.9	3.0
Readmit Rate	10.5%	10.7%	8.5%	12.0%	5.2%	3.9%	8.0%	5.6%	2.6%	7.6%

This report includes: Place of service 21 Acute only with a status of "to be discharged" or discharged.



SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2026 Performance Review



SIERRA HEALTH-CARE OPTIONS, INC.™

Executive Summary (Behavioral Health)

Metrics	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Average
Enrollment	52,682	52,593	52,775	52,835	52,791	52,778	52,520	52,668	52,598	52,693

Inpatient All - Acute, RTC, and OOA

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Total Discharges	18	17	26	27	19	19	24	30	23	203	23
Total Discharges LOS	89	113	288	123	208	197	221	177	97	1,513	168
Average LOS	4.9	6.6	11.1	4.6	10.9	10.4	9.2	5.9	4.2	7.5	7.5

Beddays by Facility Type

Metrics		Beddays										
Facility Type	BHO	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Hospital		49	41	92	47	55	63	74	88	48	557	62
RTC		16	0	5	8	0	15	7	0	16	67	11
Out of Area		24	74	192	68	154	126	145	89	36	908	101

Beddays per K

Metrics	Beddays per K									
Facility Type BHO	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Hospital	11.2	9.4	20.9	10.7	12.5	14.3	16.9	20.1	11.0	14.1
RTC	3.6	0.0	1.1	1.8	0.0	3.4	1.6	0.0	3.7	1.7
Out of Area	5.5	16.9	43.7	15.4	35.0	28.6	33.1	20.3	8.2	23.0

Admits by Facility Type

Metrics						Admits					
Facility Type BHO	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Hospital	11	9	19	11	13	15	13	19	13	123	14
RTC	1	0	1	1	0	1	1	0	2	7	1
Out of Area	5	7	12	9	8	8	12	12	6	79	9

Admits per K

Metrics	Admits per K									
Facility Type BHO	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Hospital	2.5	2.1	4.3	2.5	3.0	3.4	3.0	4.3	3.0	3.1
RTC	0.2	0.0	0.2	0.2	0.0	0.2	0.2	0.0	0.5	0.2
Out of Area	1.1	1.6	2.7	2.0	1.8	1.8	2.7	2.7	1.4	2.0

Readmits by Facility Type

Metrics		Readmits										
Facility Type	BHO	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average
Hospital		1	2	2	0	1	3	4	3	0	16	2
RTC		0	0	0	0	0	0	0	0	0	0	0
Out of Area		0	0	1	3	1	0	1	0	0	6	1

Average Length of Stay by Facility

Metrics		Average LOS									
Facility Type BHO	Facility Name	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	1.0	0.0	7.3	2.7	4.3	5.3	2.5	7.7	2.8	4.4
	DESERT HOPE CENTER	0.0	2.5	0.0	0.0	0.0	6.0	0.0	0.0	0.0	4.0
	DESERT PARKWAY BEHAVIORAL HEALTHCARE	7.0	2.5	3.0	0.0	3.0	0.0	0.0	2.0	5.5	3.8
	DESERT WINDS HOSPITAL	0.0	0.0	5.0	0.0	4.0	0.0	13.0	2.3	0.0	4.9
	NORTH VISTA HOSPITAL	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	4.0
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	7.0	7.3	2.8	4.0	6.3	4.5	6.0	10.7	2.8	5.3
	SEVEN HILLS HOSPITAL INC	8.0	0.0	4.5	5.5	3.0	4.0	0.0	2.7	4.0	4.2
	SOUTHERN HILLS HOSPITAL	0.0	3.0	15.0	0.0	5.0	4.0	9.0	3.0	0.0	5.6
	VALLEY HOSPITAL MEDICAL CTR	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	4.0	4.0
	VIRTUE RECOVERY LAS VEGAS LLC	0.0	0.0	4.5	0.0	0.0	8.0	0.0	0.0	0.0	5.7
	Total	7.0	4.0	5.1	3.4	4.5	5.1	6.2	5.2	3.2	4.7
RTC	DESERT HOPE CENTER	0.0	0.0	5.0	0.0	0.0	0.0	0.0	0.0	15.0	10.0
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	0.0	0.0	0.0	0.0	0.0	0.0	7.0	0.0	0.0	7.0

	VIRTUE RECOVERY LAS VEGAS LLC	0.0	0.0	0.0	8.0	0.0	15.0	0.0	0.0	0.0	13.0
	Total	0.0	0.0	5.0	8.0	0.0	15.0	7.0	0.0	15.0	11.0
Out of Area	Out of Area	2.2	12.2	27.3	5.7	22.0	18.0	12.7	6.8	4.9	11.1
	Total	2.2	12.2	27.3	5.7	22.0	18.0	12.7	6.8	4.9	11.1

Facility Type BHO	Beddays by Facility											
	Metrics											
	Facility Name	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Beddays					Total
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	1	0	29	8	17	19	10	23	14	121	15
	DESERT HOPE CENTER	0	5	0	0	0	6	0	5	0	16	5
	DESERT PARKWAY BEHAVIORAL HEALTHCARE	7	5	6	0	3	0	0	2	11	34	6
	DESERT WINDS HOSPITAL	0	5	10	0	4	0	13	7	0	39	8
	NORTH VISTA HOSPITAL	4	0	0	0	0	0	0	0	0	4	4
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	21	23	14	28	20	22	36	32	11	207	23
	SEVEN HILLS HOSPITAL INC	16	0	9	11	6	4	6	16	8	76	10
	SOUTHERN HILLS HOSPITAL	0	3	15	0	5	4	9	3	0	39	7
	VALLEY HOSPITAL MEDICAL CTR	0	0	0	0	0	0	0	0	4	4	4
	VIRTUE RECOVERY LAS VEGAS LLC	0	0	9	0	0	8	0	0	0	17	9
	Total	49	41	92	47	55	63	74	88	48	557	0
RTC	DESERT HOPE CENTER	0	0	5	0	0	0	0	0	15	20	10
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	0	0	0	0	0	0	7	0	0	7	7
	VIRTUE RECOVERY LAS VEGAS LLC	16	0	0	8	0	15	0	0	1	40	10
	Total	16	0	5	8	0	15	7	0	16	67	0
Out of Area	Out of Area	24	74	192	68	154	126	145	89	36	908	101
	Total	24	74	192	68	154	126	145	89	36	908	

Facility Type BHO	Admits by Facility											
	Metrics											
	Facility Name	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Admits				Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	1	0	5	2	4	5	3	4	4	28	4
	DESERT HOPE CENTER	0	2	0	0	0	1	0	1	0	4	1
	DESERT PARKWAY BEHAVIORAL HEALTHCARE	2	1	2	0	1	0	0	1	3	10	2
	DESERT WINDS HOSPITAL	0	1	2	0	1	0	2	2	0	8	1
	NORTH VISTA HOSPITAL	1	0	0	0	0	0	0	0	0	1	1
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	4	4	4	7	4	6	6	5	2	42	5
	SEVEN HILLS HOSPITAL INC	3	0	2	2	2	1	1	5	3	19	2
	SOUTHERN HILLS HOSPITAL	0	1	2	0	1	1	1	1	0	7	1
	VALLEY HOSPITAL MEDICAL CTR	0	0	0	0	0	0	0	0	1	1	1
	VIRTUE RECOVERY LAS VEGAS LLC	0	0	2	0	0	1	0	0	0	3	2
	Total	11	9	19	11	13	15	13	19	13	123	0
RTC	DESERT HOPE CENTER	0	0	1	0	0	0	0	0	1	2	1
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	0	0	0	0	0	0	1	0	0	1	1
	VIRTUE RECOVERY LAS VEGAS LLC	1	0	0	1	0	1	0	0	1	4	1
	Total	1	0	1	1	0	1	1	0	2	7	0
Out of Area	Out of Area	5	7	12	9	8	8	12	12	6	79	9
	Total	5	7	12	9	8	8	12	12	6	79	

Facility Type BHO	Readmits by Facility												
	Metrics												
	Facility Name	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Readmits		Dec-25	Jan-26	Feb-26	Mar-26	Total
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0	0	0	0	1	2	1	1	0		5	1
	DESERT HOPE CENTER	0	0	0	0	0	0	0	0	0		0	0
	DESERT PARKWAY BEHAVIORAL HEALTHCARE	1	1	0	0	0	0	0	0	0		2	0
	DESERT WINDS HOSPITAL	0	0	0	0	0	0	0	0	0		0	0
	NORTH VISTA HOSPITAL	0	0	0	0	0	0	0	0	0		0	0
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	0	0	1	0	0	1	2	1	0		5	1
	SEVEN HILLS HOSPITAL INC	0	0	0	0	0	0	1	1	0		2	0
	SOUTHERN HILLS HOSPITAL	0	1	1	0	0	0	0	0	0		2	0
	VALLEY HOSPITAL MEDICAL CTR	0	0	0	0	0	0	0	0	0		0	0
	VIRTUE RECOVERY LAS VEGAS LLC	0	0	0	0	0	0	0	0	0		0	0
	Total	1	2	2	0	1	3	4	3	0		16	0
RTC	DESERT HOPE CENTER	0	0	0	0	0	0	0	0	0		0	0
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	0	0	0	0	0	0	0	0	0		0	0
	VIRTUE RECOVERY LAS VEGAS LLC	0	0	0	0	0	0	0	0	0		0	0
	Total	0	0	0	0	0	0	0	0	0		0	0
Out of Area	Out of Area	0	0	1	3	1	0	1	0	0		6	1
	Total	0	0	1	3	1	0	1	0	0		6	

Facility Type BHO	Readmits by Facility												
	Metrics	Readmit Rate											
	Facility Name	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total	Average	
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0.0%	0.0%	0.0%	0.0%	25.0%	40.0%	33.3%	25.0%	0.0%	17.9%	17.9%	
	DESERT HOPE CENTER	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	DESERT PARKWAY BEHAVIORAL HEALTHCARE	50.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	20.0%	
	DESERT WINDS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	NORTH VISTA HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	0.0%	0.0%	25.0%	0.0%	0.0%	16.7%	33.3%	20.0%	0.0%	11.9%	11.9%	
	SEVEN HILLS HOSPITAL INC	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	20.0%	0.0%	10.5%	10.5%	
	SOUTHERN HILLS HOSPITAL	0.0%	100.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	28.6%	28.6%	
	VALLEY HOSPITAL MEDICAL CTR	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	VIRTUE RECOVERY LAS VEGAS LLC	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	Total	9.1%	22.2%	10.5%	0.0%	7.7%	20.0%	30.8%	15.8%	0.0%	13.0%	0.0%	
RTC	DESERT HOPE CENTER	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	RENO BEHAVIORAL HEALTHCARE HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	VIRTUE RECOVERY LAS VEGAS LLC	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	Total	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Out of Area	Out of Area	0.0%	0.0%	8.3%	33.3%	12.5%	0.0%	8.3%	0.0%	0.0%	7.6%	7.6%	
	Total	0.0%	0.0%	8.3%	33.3%	12.5%	0.0%	8.3%	0.0%	0.0%	7.6%	0.0%	

Utilization Summary (Behavioral Health)

Inpatient Case Management											
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Open End of Month	6	4	9	2	4	6	7	7	4	49	5
Cases opened in the month	17	16	32	21	21	24	26	31	21	209	23
Cases closed in the month	18	17	26	27	19	19	24	30	23	203	23
Denied Days	11	0	28	6	4	5	17	21	8	100	11
Average LOS	4.9	6.6	11.1	4.6	10.9	10.4	9.2	5.9	4.2	7.5	7.5

	Authorizations										
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average
Total services reviewed	20	40	41	33	46	200	95	51	36	562	62
Services Approved	20	33	38	27	46	162	81	41	32	480	53
Approval Rate	100.0%	82.5%	92.7%	81.8%	100.0%	81.0%	85.3%	80.4%	88.9%	85.4%	85.4%
Services Denied	0	7	3	6	0	38	14	10	4	82	9
Denied Charges	\$0	\$1,710	\$855	\$855	\$0	\$74,075	\$7,599	\$14,125	\$10,259	\$109,477	\$12,164
Denial Rate	0%	18%	7%	18%	0%	19%	15%	20%	11%	15%	15%

Denial Reason										
Month	Aug-25	Sep-25	Oct-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average	
Denial Reason	Denied	Denied	Denied	Denied	Denied	Denied	Denied	Denied	Denied	
Non-covered service(s)	0	0	0	1	0	0	0	1	1	
Not medically necessary	7	3	5	31	13	9	4	72	10	
In network provider(s)	0	0	1	0	1	1	0	3	1	
Not medically necessary	0	0	0	2	0	0	0	2	2	
Non-covered service(s)	0	0	0	1	0	0	0	1	1	
Non-covered service	0	0	0	2	0	0	0	2	2	
Not medically necessary	0	0	0	1	0	0	0	1		

[illegible]

Appeals												
Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD	Average	
Appeals 1st Level	2	2	6	2	1	4	2	4	2	25.00	2.78	
Appeals 2nd Level	0	0	1	0	0	0	0	0	0	1.00	0.11	
Appeals 3rd Level	0	0	0	0	0	0	0	0	0	0.00	0.00	
Appeals Overturned	0	0	1	0	0	1	1	0	1	4.00	0.44	
Appeals Upheld	2	0	4	4	1	3	2	4	1	21.00	2.33	

[illegible]



SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2026 Performance Review



SIERRA HEALTH-CARE OPTIONS, INC.SM

Bedday Summary (Behavioral Health)

Acute only

NOTE: Per K formula: Actual number / membership * 12,000

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD
Membership	52,682	52,593	52,775	52,835	52,791	52,778	52,520	52,668	52,598	52,693
Beddays per K	13.7	13.7	29.1	15.2	15.2	16.8	23.3	28.3	18.9	19.4
Admits per K	3.2	3.0	5.7	3.9	3.4	4.3	4.6	6.4	4.1	4.3
Average LOS	5.5	4.2	5.3	3.5	4.4	4.5	5.7	4.8	4.1	4.7
Readmits per K	0.2	0.5	0.7	0.5	0.2	0.7	0.9	0.7	0.0	0.5
Readmit Rate	7.1%	15.4%	12.0%	11.8%	6.7%	15.8%	20.0%	10.7%	0.0%	11.2%

SHO

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	YTD
Beddays per K	11.6	17.8	20.0	14.3	13.7	12.6	17.1	15.0	15.2	15.3
Admits per K	2.5	3.5	4.1	3.3	2.8	3.1	3.7	3.4	3.9	3.4
Average LOS	5.1	5.1	5.1	4.1	5.1	4.1	4.8	4.5	4.1	4.7
Readmits per K	0.3	0.5	0.5	0.3	0.2	0.4	0.4	0.4	0.0	0.3
Readmit Rate	10.2%	13.0%	11.1%	9.2%	7.3%	13.1%	11.0%	10.4%	0.0%	9.4%

This report excludes: Place of service 55 & 56 (RTCs)