

Network Repricing Quality - UMR		
PEBP PG Target	97%	
Q1 Results	99.46%	
Q2 Results	99.11%	
Q3 Results	99.14%	
Q4 Results		

Network Repricing Turnaround Time - UMR		
PEBP PG Target	Returned 97% in 3 Days	Returned 99% in 5 days
Q1 Results	99.50%	99.50%
Q2 Results	99.50%	99.50%
Q3 Results	99.60%	99.80%
Q4 Results		

Network Provider Directory Disputes - UMR

PEBP PG Target	Total Directory Disputes	TAT - Within 10 Business Days
Q1 Results	0	N/A
Q2 Results	0	N/A
Q3 Results	0	N/A
Q4 Results		