

ASA Performance Guarantee Summary

HealthSCOPE-State of Nevada

	Frequency	Standard	October	November	December	Q4
Reporting by Aetna						
Repricing Accuracy	Quarterly	97%		----		 100%
Timely Claims Repricing within 3 Days	Quarterly	97%		----		 97%
Timely Claims Repricing within 5 Days	Quarterly	99%		----		 98%

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