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LAURA RICH
Executive Officer

AGENDA ITEM

Action Item

Information Only

Date: September 24, 2020

Item Number: VII

Title: Executive Officer Report

SUMMARY

This report will provide the Board, participants, public, and other stakeholders information on the overall activities of PEBP.

REPORT

COVID-19 UPDATE

PEBP continues to monitor COVID-19 claims costs very closely. As of September 15th, the plan has paid approximately \$1.5M in COVID-19 related testing, office visits and treatments. Over the course of the last month, the week over week increase in costs has been growing and as we get into the fall and winter months, the likelihood of that trend continuing is higher. Obviously, this is a very significant concern to the program and the PEBP budget, as these costs can have a substantial impact on overall claims costs and ultimately, member rates. Although PEBP has received approximately \$410,000 in CARES Act funds to offset some of these costs, any future funding is not guaranteed. Actual expenses of COVID-19 claims have been and will continue to be reported to the Governor's Finance Office (GFO) on a weekly basis through the end of October. At that point, GFO has requested that all agencies provide estimates for November and December expenses in order to determine reimbursement amounts available for each agency.

SOLICITATIONS UPDATE

Enrollment and Eligibility System RFP

A Notice of Intent was issued on 9/15/20 and negotiations are already underway. PEBP expects to bring this contract to the November Board meeting for approval.

Medical Network RFP

This RFP was released on 8/24/20 with proposals due on 10/08/20. PEBP expects to bring this contract to the January Board meeting for approval.

Health Maintenance Organization (HMO) RFP

This RFP was released on 9/4/20 with proposals due on 10/13/20. PEBP expects to bring this contract to the November Board meeting for approval.

Dental Network RFP

This RFP was released on 9/11/20 with proposals due on 10/15/20. PEBP expects to bring this contract to the November Board meeting for approval.

Financial Auditor RFP

The current contract does not expire until 12/30/21, so PEBP does not expect to release this RFP until early 2021.

OPERATIONAL UPDATE

PEBP is currently staffed at 26/34 employees. This is concerning given the major plan changes slated for PY22 and potential vendor changes that may result from the various solicitations. The plan changes require major updates to plan documents, website materials, and will undoubtedly result in a high volume of incoming calls and emails from members. Any vendor changes will require an increase of staff time for any necessary implementations and will also result in an enormous communications effort to ensure members are aware of any changes that may affect their healthcare decisions. In addition to all these activities, the upcoming legislative session will also require additional staff time. Anticipating this increase in workload, PEBP has submitted several Justifications to Fill (JTF) to the Governor's Finance Office.

CONCLUSION

The PEBP team will have a lot to juggle in the coming months, but staff are prepared and determined.