



Joe Lombardo
Governor

NEVADA HEALTH AUTHORITY

PUBLIC EMPLOYEES' BENEFITS PROGRAM

3427 Goni Road, Suite 109
Carson City, Nevada 89706
(775) 684-7000 | (702) 486-3100 | (800) 326-5496
NVHA.NV.GOV
PEBP.NV.GOV



Stacie Weeks
Director



Theresa Carsten
Executive Officer

2/13/2025

Dear PEBP Participant,

A Via Benefits Health Reimbursement Arrangement (HRA) Specialist will be onsite at the PEBP office located at 3427 Goni Rd, Suite 109 Carson City, Nevada 89706 on March 18th and 19th to provide in person assistance. Consider setting up an appointment with an HRA Specialist if you have an escalation that has not been resolved after speaking with the Via Benefits Service Center.

Meet with an HRA Specialist on Wednesday, March 18th by walk-in. No appointment is necessary and walk-ins will be available on a first come first serve basis. The HRA Specialist will be available from 8 a.m. to 4 p.m. Pacific Time. Please note that waiting times may vary based on the number of walk-ins.

Meet with an HRA Specialist on Thursday, March 19th by appointment only. Call 1-844-266-1395 to schedule an appointment with an HRA Specialist. The Specialist will be available from 8 a.m. to 3 p.m. Pacific Time.

If you still have questions about your HRA but are unable to meet with the HRA Specialist in person on March 18th or 19th, please contact the Via Benefits Service Center toll-free at [1-888-598-7545](tel:1-888-598-7545), Monday – Friday 5 a.m. to 4 p.m. Pacific Time.

Sincerely,

Public Employees' Benefits Program